



ERGO

Cestovní Pojišťovna

The better travel insurance from ERGO Cestovní Pojišťovna

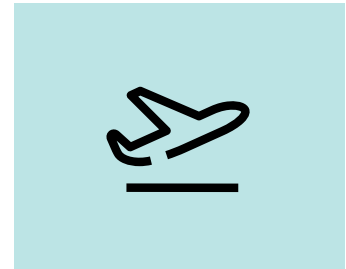


ergo-cestovni.cz

Travel Insurance Pioneers

The only specialist on the market

We are an insurance company, but just for travellers. We do things differently, since travelling is our life and has been more than 110 years. Each year, we personally verify the standard of medical care abroad. We have built our own network of assistance centres on every continent. Claims are settled fairly and within 7 working days. Over million clients a year make us No. 1 on the Czech market. You travel. We care.



We have the largest experience in travel insurance

1907

Max von Engel established the first European travel insurance company in Budapest

1992

Danish company, Europaeiske, established a new Evropská in Czechoslovakia

2025

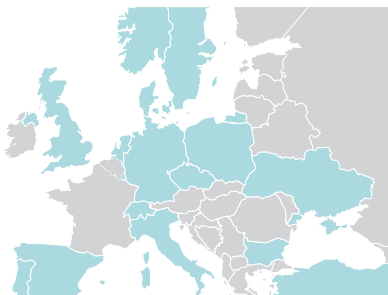
ERGO Cestovní insured 1.7 mil. clients a year with a turnover of 1.4 bil. CZK

Perfect assistance and immediate availability are crucial



- **We devote 100% of our energy to what matters**
Limit is important, price is important, but neither will save your life. We have a unique global network of assistance centres that gives us detailed knowledge of the situation in the areas you travel to.
- **We do personal inspection of medical care standard**
Our specialists regularly undertake inspection trips to check the quality of staff and facilities at hospitals abroad.
- **We make sure that communication is perfect and quickly available**
If you have a health problem, just call and speak immediately to a trained specialist who will arrange care at a vetted medical facility.

We are part of the prestigious family



- ERGO Reiseversicherung - the Europe's strongest player in travel insurance
- ERGO - one of the biggest insurance groups in Germany and Europe
- Munich RE - one of the world's leading reinsurers

ERGO
Reiseversicherung

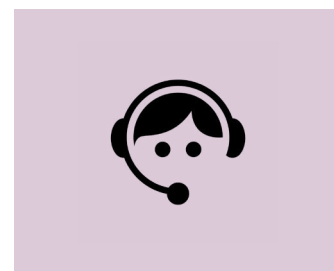
ERGO


Munich RE 

Unique Global Assistance Network Euro-Center

Why is a dedicated assistance service so important?

Saving a life is different than towing a car. Our Euro-Centres have been building a network of proven medical facilities for decades, so we can put you in the hands of the most competent ones. Today, we cooperate with more than 70,000 partners worldwide. Trust that we know who will take best care of you!

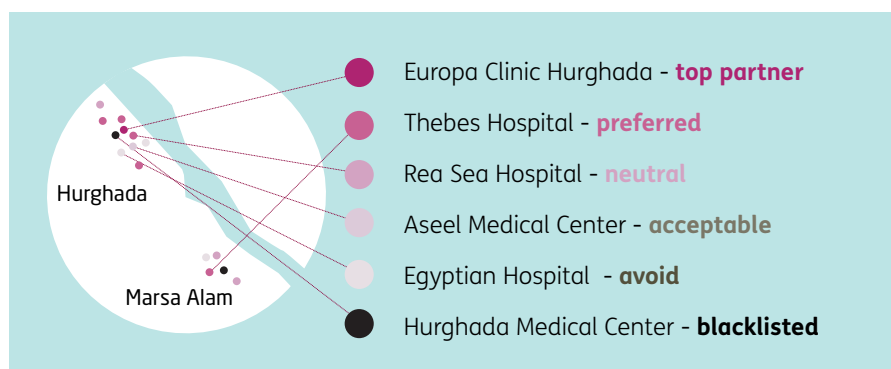



 <p>12 offices worldwide</p>	 <p>300 experts with local knowledge</p>	 <p>150 000 cases processed per year</p>
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We are wherever you need us



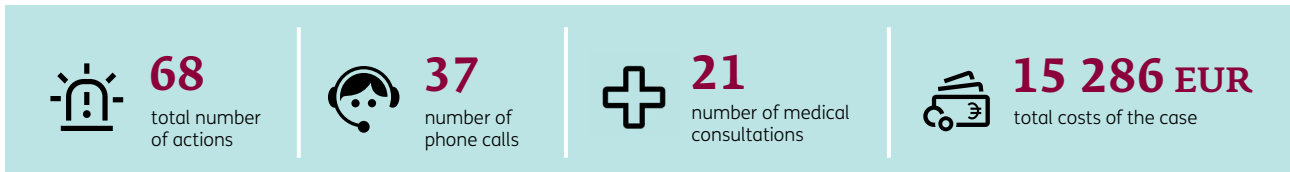
How we classify healthcare facilities not only in Egypt

Numerous of our vetted hospitals are "cashless", so you do not have to pay anything there.

Above standard care

Accident of our client during a business trip in Denmark



● european health insurance standard of care
 ● extra assistance ensured by ERGO Cestovní Pojišťovna

1. Phone call to assistance center

We were contacted by our client stating that his colleague had suffered a head injury in a collision with a cyclist while on a business trip in Denmark. She was transported by ambulance to the nearest state hospital with a suspected broken jaw.

2. Hospitalisation and discharge

After a one-day hospitalisation, our client was discharged with a broken jaw diagnosis and pain medication. The hospital also issued a certificate of fitness to fly. However, we found this procedure potentially negligent.

3. Intervention of our physician

Based on a medical report our doctor had not recommended the flight because the hospital failed to perform all the necessary screenings to rule out a more serious diagnosis. We suspected cerebral hemorrhage.

4. Additional screening

We explained the possible risks to our client and asked the hospital for an additional CT scan. This was refused due to inadequate hospital equipment.

5. Transfer to a vetted hospital and CT

We arranged for our client to be transported immediately to our vetted hospital in Copenhagen. CT scan of her head was performed and the cerebral hemorrhage was not confirmed.

6. Decision on further action

However, our client still suffered from severe pain. We had to decide whether to transport her home by an air ambulance or to perform emergency jaw surgery at the destination.

7. Summoning a specialist for surgery


The destination surgery was the gentler option for our client. We managed to find a specialist who came from Sweden at our expense and set the broken jaw using a less invasive technique.


8. Summoning an escort (guardien)

We arranged for the arrival of the injured woman's partner, for whom we booked and paid for both the trip and a hotel room near the hospital.

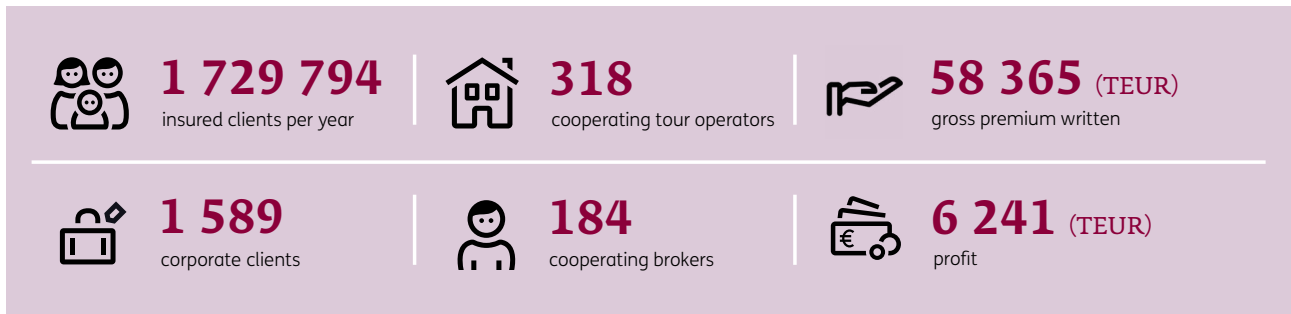
9. Aftercare and transportation home

After the surgery, we stayed in contact with our client. We arranged for the flight with a nurse escort, as well as transport home from the airport.

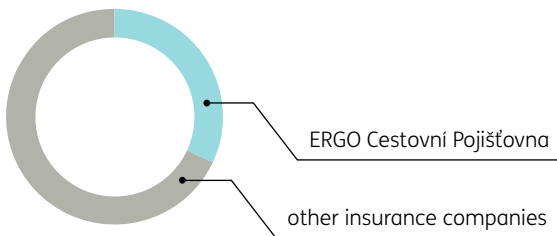




We are the Czech market leader

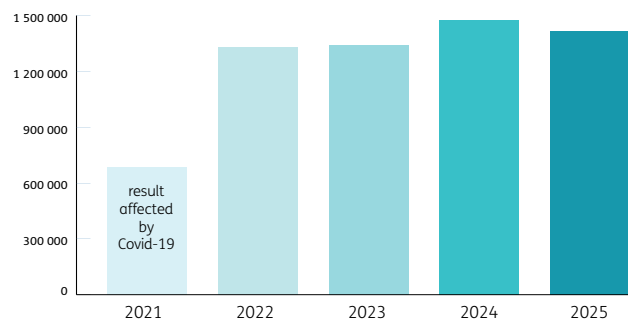


The biggest market share



The figures are for 2025.

Stable turnover growth (tsd CZK)

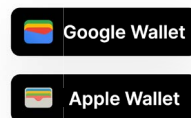


The first truly mobile insurance



Your digital insurance card

Download your travel insurance certificate to your mobile phone and don't take any more unnecessary paperwork with you. Simply save your digital card in Apple/Google Wallet, where you may already have your credit card or loyalty cards. In the card, you will find contacts for the assistance service, details of your insurance or a link to report a claim online.



You will receive a QR code or link to download your insurance card to Google/Apple Wallet as soon as you have taken out your insurance.

ERGO travel & care international application

ERGO travel & care application will provide you mainly with information on the security situation and the health system in any country in the world. Moreover, it will send you an instant alert if something important happens in the area you are travelling to. It will show you the way to proven hospitals or pharmacies and provide important phone numbers.



Android

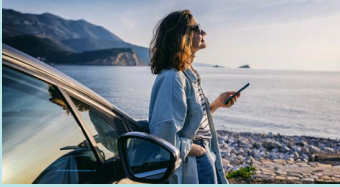


iOS

We have a solution for everyone

General public

Annual Travel Insurance MultiTrip



for those who travel more frequently

One-off Travel Insurance SingleTrip



for your carefree travels

Trip Cancellation Insurance



for those who like when everything is taken care of

Companies, entrepreneurs, institutions

Travel Insurance for Employees BusinessTravel



insurance not only for business trips abroad for companies and institutions, including the brand-new Security Assistance service

Insurance in Risk Areas RiskPlus



special insurance for areas with increased security risk and war zones

Other Corporate Insurance products

- individual annual insurance MultiTrip
- sBusinessTravel insurance for entrepreneurs
- discounted insurance for employees on private trips
- extended legal protection insurance from D.A.S.
- comprehensive trip cancellation insurance Storno Plus

Leisure activities

Ticket Insurance



helps when you cannot attend the event you paid for

Bike Insurance



don't worry about your bike, just enjoy cycling

Other insurance

- photo equipment
- extended guarantee
- musical instruments
- drones

Travel agencies

Bankruptcy Insurance

compulsory insolvency insurance of travel agencies

Professional Liability Insurance



insurance against breach of obligations specified in the travel contract

General Liability Insurance

assists travel agencies in case of damage to the customer's health and property

We cooperate with the best ones

Travel Market Clients and Patners

During more than 30 years of our operation, we have successfully established close business relationships with our numerous important partners in the travel industry field. Today, we provide our first-class services to the clients of 8 out of the 10 largest tour operators.



Corporate Clients and Partners

Our quality of services and respect for the individual needs of our customers have helped us earn the trust of numerous major corporate clients who are ranking among the leaders in their fields.



Ministerstvo zahraničních věcí
České republiky



Partners for Leisure Activities Insurance

In the field of leisure activities insurance we cooperate with leading sellers of tickets, photo equipment, bicycles, musical instruments or watches and jewellery.





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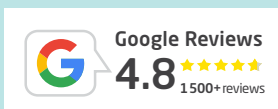
Own specialized assistance service

Saving a life is different than towing a car. Our Euro-Centres have been building a network of proven medical facilities for decades, so we can put you in the hands of the most competent ones.



Awards

We have won the Association of Czech Insurance Brokers Insurance Company of the Year award sixteen times. Also, we have been voted by travel industry experts as the insurer with the best travel insurance in the TTG Travel Awards sixteen times in a row.



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